

To Whom It May Concern,

I am writing to provide a strong recommendation for Nursaid Kamilli, who served as a valuable member of our team at Seabak LLC in the capacity of IT Help Desk from June 1, 2023, to February 26, 2024. In this role, Nursaid provided onsite technical support at the Sumgayit plant once a week, demonstrating his commitment to delivering comprehensive IT solutions and support.

Nursaid's contributions during his tenure were exemplary, and his technical skills, dedication, and positive attitude greatly enhanced our IT Help Desk operations. His responsibilities included addressing IT-related queries, troubleshooting technical issues, and ensuring the smooth functioning of our IT systems. Nursaid demonstrated a deep understanding of various hardware and software components, coupled with his proficiency in diagnosing and resolving problems promptly, setting him apart as an outstanding IT professional.

Nursaid's organizational and interpersonal skills were evident in his ability to collaborate effectively with colleagues and communicate technical concepts to non-technical stakeholders. He consistently executed assigned tasks with dedication and enthusiasm, reflecting his commitment to excellence and responsibility.

A standout quality of Nursaid is his exceptional focus and determination to achieve optimal results. His analytical skills, attention to detail, and ability to adapt to new technologies make him a valuable asset to any IT Help Desk team. Nursaid showcased expertise in areas such as Office 365 support, MS Office program troubleshooting, email troubleshooting, antivirus checks, cybersecurity measures, and standard laptop/PC troubleshooting.

In addition to his technical capabilities, Nursaid's collaborative spirit, positive attitude, and willingness to take on challenges were well-regarded by his peers. His ability to meet deadlines and efficiently address IT-related challenges speaks volumes about his work ethic and professional demeanor.

Nursaid's commitment to cybersecurity practices further enhances the security of IT information, reflecting his dedication to maintaining a secure IT environment.

Considering Nursaid's educational background, goals, and demonstrated expertise, we are confident that his knowledge and skills in IT Help Desk support will continue to contribute to his growth and success in the field.

In conclusion, we wholeheartedly recommend Nursaid Kamilli for any IT Help Desk or related roles. His technical expertise, strong work ethic, and positive demeanor make him an excellent candidate for your IT support team. If you have any further questions or require additional information, please feel free to contact us.

Sincerely,

Agateyyub Jafarov, CEO Seabak LLC, [agasi.jafarov@seabak.com](mailto:agasi.jafarov@seabak.com)

Signature:

Emin Shukurov, Operations Site Manager, Master Builders Azerbaijan LLC, [emin.shukurov@mbcc-group.com](mailto:emin.shukurov@mbcc-group.com)

Signature:

